COMMUNITY ACTION WAYNE/MEDINA

905 Pittsburgh Ave.
Wooster, OH 44691
330-264-8677

799 N. Court St.
Medina, OH 44256
330-723-2229

110 S. Main St.
Rittman, OH 44270
330-927-1871

2019 WINTER CRISIS PROGRAM

DO YOU NEED HELP WITH YOUR UTILITY BILL?

The Winter Crisis Program will assist income eligible household towards:

- Gas and/or Electric threatened with disconnection
- Gas and/or Electric that have been disconnected
- Establishing new service
- Transferring of service
- Have less than a 25 percent supply of bulk fuel (wood, coal, propane and/or fuel oil)

2018-2019 INCOME GUIDELINES

Size of House-hold*	FOR PIPP PLUS (150%)		FOR WINTER CRISIS (175%)	
	1 MONTH	12 MONTHS	1 MONTH	12 MONTHS
1	$1517.50	$18,210	$1770.42	$21,245
2	$2057.50	$24,690	$2,400.42	$28,805
3	$2597.50	$31,170	$3,030.42	$36,365
4	$3,317.50	$37,650	$3,660.42	$43,925
5	$3,677.50	$44,130	$4,290.42	$51.485
6	$4,217.50	$50,610	$4,920.42	$59,045
7	$4,757.50	$57,090	$5,550.42	$66,605
8	$5,297.50	$63,570	$6,180.42	$74,165

*Households with more than 8 members add:
150% - $540 for the 1 month and $6,480 for annual income AND
175% - $630 for the 1 month and $7,560 for annual income

NEW

2019 HEAP PROGRAM WILL END MARCH 31, 2019

NOVEMBER 1ST THROUGH MARCH 31, 2019

WOOSTER & MEDINA OFFICES

APPOINTMENTS: Monday, Thursday and Friday

WALK-IN HOURS: Tuesday and Wednesday from 8:15 am to 2:30 pm

RITTMAN & OUTREACH LOCATIONS

Lodi– 1st Monday of the month

Rittman– Monday's (except 1st Monday of the month) and Thursday's

8:30 am to 3:30 pm

Toll-free Appointment Line 1-844-493-1196

REQUIRED DOCUMENTATION:

- Photo ID for primary applicant
- Proof of citizenship for ***ALL*** members of the household (birth certificates, voter registration cards, social security cards, permanent VISA)
- Social security cards for ***ALL*** members of the household
- Proof of disability if disabled (Disability award letter)
- Current gas and/or electric bill (Non-regulated utility customers will need to provide bills showing electric portion amount)
- Landlord's name, address and/or phone number (A lease is required for new services)
- Documentation of a co-pay to the utility company, if required.

NEW **PROGRAM CHANGES**

- Proof of income from the date of application from ***ALL*** sources for ***ALL*** members of the household that are 18 years of age and older

► **30 DAY VERIFICATION IS NEEDED FOR**: paystubs, social security benefits, SSDI, SSI, retirement, unemployment compensation, OWF/TANF, veterans pension, utility allowance, active military pay, cash withdraws from IRA's

► **12 MONTH VERFICATION IS NEEDED FOR:** self-employment and season employment (teachers, construction workers, landscapers and etc.). Most recent tax return with all forms and schedules.

ADDITIONAL REQUIRED INFORMATION MAY BE ASKED FOR TO PROCESS YOUR APPLICATION.